

Food and Drug Administration  
Center for Food Safety and Applied Nutrition  
Office of Special Nutritionals

ARMS#

13203



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# CFSA

For **VOLUNTARY** reporting  
by health professionals of adverse  
events and product problems

CFSA or 1

Form Approved-OMB No. 0910-0291 Expires 12/31/96  
See OMB statement on reverse

FDA use only

Triage unit  
sequence #

92916  
13203

<b>A. Patient information</b>			
1. Patient identifier [redacted] In confidence	2. Age at time of event: 46 or Date of birth:	3. Sex <input checked="" type="checkbox"/> female <input type="checkbox"/> male	4. Weight 150 lbs or kgs
<b>B. Adverse event or product problem</b>			
1. <input checked="" type="checkbox"/> Adverse event and/or <input type="checkbox"/> Product problem (e.g., defects/malfunctions)			
2. Outcomes attributed to adverse event (check all that apply) <input type="checkbox"/> death (mo/day/yr) <input checked="" type="checkbox"/> life-threatening <input checked="" type="checkbox"/> hospitalization <input type="checkbox"/> disability <input type="checkbox"/> congenital anomaly <input type="checkbox"/> required intervention to prevent permanent impairment/damage <input type="checkbox"/> other			
3. Date of event 11/13/98 (mo/day/yr)		4. Date of this report 11/18/98 (mo/day/yr)	
5. Describe event or problem For two months, pt used four (4) Metabolife capsules daily in the morning and five (5) St Johns Wort daily at bedtime. She was mildly depressed. She was also trying to lose weight (did lose 13 lbs). Thus this combination of self treatment. On 11/13/98, she experienced diplopia, fever of 102 F, and blood pressure of 200/130. (Reporter had seen her in April with normal BP of 130/80.) She was admitted to hospital due to fear of stroke potential. Pt received "a million dollar work-up" (see item B6 below). Suspected brain tumor or pheochromocytoma. Doing better now, no diplopia. Event abating slowly, still hypertension to contend with. Was put on Labetolol 600 mg BID and Norvasc 10 mg with hopes of d/c'ing soon. The reporter had the bottle of Metabolife, mfg by Metabolife International, Inc., 5070 Sante Fe St, San Diego CA 92109. Ph. 619-490-5222. "Real big" capsules containing: "Vit E, magnesium, zinc, and chromium picolinate in a proprietary blend of 728 mg. Also contains Guarana concentrate 40 mg (natural occurring caffeine), ma huang 12 mg *-ephedrine - this is what reporter feels contributed mostly to event*, bee pollen, ginseng, ginger root, lecithin, bovine complex, damiana leaf, sarsaparilla root, goldenseal, nettles leaf, gotu kola, spirulina, and royal jelly. St Johns Wort bottle unavailable. Dose and mfg unknown.			
6. Relevant tests/laboratory data, including dates With diplopia present, consulting neurologist prescribed MRI's to rule out a brain tumor. Various CAT scans including chest and abdomen. Various cultures done - negative.			
7. Other relevant history, including preexisting medical conditions (e.g., allergies, race, pregnancy, smoking and alcohol use, hepatic/renal dysfunction, etc.) White female NKDA. No known addictions. Mild depression, but otherwise healthy.			

<b>C. Suspect medication(s)</b>			
1. Name (give labeled strength & mfr/labeler, if known) #1 Metabolife #2 St John's Wort			
2. Dose, frequency & route used #1 See item B5 #2		3. Therapy dates (if unknown, give duration) from/to (or best estimate) #1 See item B5 #2	
4. Diagnosis for use (indication) #1 #2		5. Event abated after use stopped or dose reduced #1 <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> doesn't apply #2 <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> doesn't apply	
6. Lot # (if known) #1 #2		7. Exp. date (if known) #1 #2	
8. Event reappeared after reintroduction #1 <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> doesn't apply #2 <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> doesn't apply			
9. NDC # (for product problems only) - -			
10. Concomitant medical products and therapy dates (exclude treatment of event) None			
<b>D. Suspect medical device</b>			
1. Brand name			
2. Type of Device			
3. Manufacturer name & address			
4. Operator of device <input type="checkbox"/> health professional <input type="checkbox"/> lay user/patient <input type="checkbox"/> other			
5. Expiration Date (mo/day/yr)			
6. model # MEDWATCH CTU catalog # serial # lot # other #			
7. If implanted, give date (mo/day/yr)			
8. If explanted, give date (mo/day/yr)			
9. Device available for evaluation? (Do not send to FDA) <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> returned to manufacturer on (mo/day/yr)			
10. Concomitant medical products and therapy dates (exclude treatment of event)			
<b>E. Reporter (see confidentiality section on back)</b>			
1. Name & Address		phone #	
[redacted]			
2. Health professional? <input checked="" type="checkbox"/> yes <input type="checkbox"/> no		3. Occupation Physician	
4. Also reported to <input type="checkbox"/> manufacturer <input type="checkbox"/> user facility <input type="checkbox"/> distributor		5. If you do NOT want your identity disclosed to the manufacturer, place an "X" in this box. <input type="checkbox"/>	

FDA

Mail to MEDWATCH  
5600 Fishers Lane  
Rockville, MD 20852-9787  
or FAX to:  
1-800-FDA-0178

FDA Form 3500 (1/96)

Submission of a report does not constitute an admission that medical personnel or the product caused or contributed to the event.

Taken By Telephone

000001

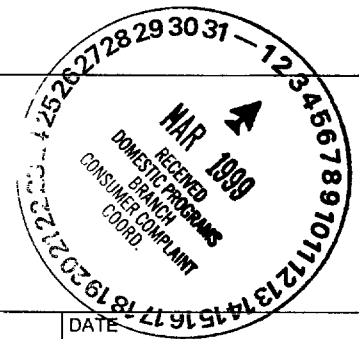
UNITED STATES FOOD AND DRUG ADMINISTRATION  
CONSUMER COMPLAINT/INJURY REPORT

1. COMPLAINT NUMBER  
BLT-8259

2. DATE OF COMPLAINT  
11/18/98

3. FORM OF COMPLAINT	(1) <input checked="" type="checkbox"/> TELEPHONE (4) <input type="checkbox"/> OTHER (2) <input type="checkbox"/> LETTER (3) <input type="checkbox"/> VISIT	4. SOURCE OF COMPLAINT	<input type="checkbox"/> CONSUMER <input type="checkbox"/> TRADE SOURCE <input type="checkbox"/> GOVERNMENT <input checked="" type="checkbox"/> OTHER <input type="checkbox"/> LOCAL <input type="checkbox"/> STATE <input type="checkbox"/> FEDERAL
5. COMPLAINANT IDENTIFICATION	a. NAME AND ADDRESS [REDACTED]		b. TELEPHONE NUMBER HOME: [REDACTED] WORK: N/A
6. COMPLAINT OR INJURY	a. DESCRIPTION OF COMPLAINT/INJURY Complaint was initially reported to FDA through MedWatch System from the patient's primary care physician. Complainant was taking product and had a severe adverse reaction. She was hospitalized for about 1 week. See attached information.  b. DOES COMPLAINANT EXPECT ADDITIONAL FDA CONTACT? <input checked="" type="checkbox"/> NO <input type="checkbox"/> YES (If Yes, explain in Remarks)		
7. INJURY OR ILLNESS RESULTED  (1) <input type="checkbox"/> NO (2) <input checked="" type="checkbox"/> YES  (If "yes" complete items a through d)	a. DEIO/EMOPS (HFC-130) NOTIFIED  (1) <input checked="" type="checkbox"/> NO (2) <input type="checkbox"/> YES  DATE see remarks	b. TYPE SYMPTOM ONSET (HR.) (1) <input type="checkbox"/> VOMITING (2) <input type="checkbox"/> NAUSEA (3) <input type="checkbox"/> DIARRHEA (4) <input type="checkbox"/> FEVER (5) <input type="checkbox"/> SKIN/EYE IRR. (6) <input type="checkbox"/> HEADACHE (7) <input checked="" type="checkbox"/> OTHER see att Elevated Blood Pressure and other symptoms	c. ATTENDING HEALTH PROFESSIONAL (1) <input type="checkbox"/> NO (2) <input checked="" type="checkbox"/> YES (If "yes", give name, address, phone) [REDACTED]  d. HOSPITALIZATION REQUIRED (1) <input type="checkbox"/> NO (2) <input checked="" type="checkbox"/> YES (If "yes", give name, address, phone, date) [REDACTED]
8. PRODUCT AND LABELING	a. BRAND NAME Metabolife b. PRODUCT NAME Metabolife c. SIZE AND PACKAGE TYPE not known d. NAME AND LOCATION OF STORE WHERE PURCHASED [REDACTED] e. LOT/SERIAL NUMBER not known f. DATE PURCHASED not known g. PRODUCT USED (1) <input type="checkbox"/> NO (2) <input checked="" type="checkbox"/> YES DATE h. AMT REMAINING None		
9. MANUFACTURER/DISTRIBUTOR OF PRODUCT	a. HOME DISTRICT LOS-DO b. CFN None c. NAME AND LOCATION OF FIRM Metabolife International, Inc. 5070 Santa Fe Street San Diego, CA 92109 619-490-5222 d. IMPORT PRODUCT (1) <input type="checkbox"/> NO (2) <input type="checkbox"/> YES		
10. EVALUATION AND DISPOSITION	a. PROBLEM KEYWORD (1) CODE RX (2) DESCRIPTION Adverse Rea  b. EVALUATION (1) <input type="checkbox"/> NOT AN FDA OBLIGATION (2) <input type="checkbox"/> OBLIGATION, NO VIOLATION (3) <input checked="" type="checkbox"/> FDA ACTION INDICATED (4) <input type="checkbox"/> INSUFFICIENT INFORMATION UNABLE TO EVALUATE	c. DISPOSITION (1) <input checked="" type="checkbox"/> IMMEDIATE FOLLOW-UP (2) <input type="checkbox"/> F/U NEXT EI (3) <input type="checkbox"/> CLOSED WITHOUT FURTHER INVESTIGATION (4) <input type="checkbox"/> REFERRED TO OTHER FEDERAL AGENCY (5) <input type="checkbox"/> REFERRED TO STATE/LOCAL AGENCY (6) <input type="checkbox"/> REFERRED TO OTHER FDA DISTRICT (7) <input type="checkbox"/> REFERRED TO OCI	11. PRODUCT CODE 54YCA99  12. INFORMATION COPIES TO: <input type="checkbox"/> HFC-130 <input type="checkbox"/> HFD-730 <input type="checkbox"/> HFM-650 <input type="checkbox"/> HFS-635 <input type="checkbox"/> HFV-210 <input type="checkbox"/> HFZ-530 <input type="checkbox"/> OTHER

REMARKS  
Not Reported to HFC-120, because initial report received through MedWatch.



NAME AND TITLE  
Lawrence J. Stringer, CSO / [Signature]

DATE  
1/4/1999

<b>COMPLAINT / INJURY FOLLOW-UP</b>				<b>1. COMPLAINT NUMBER</b> BLT-8259	
<b>2.a. ACTION REQUESTED</b> (1) <input checked="" type="checkbox"/> INVESTIGATION (2) <input type="checkbox"/> COLLECT SAMPLE (3) <input type="checkbox"/> INSPECTION (4) <input type="checkbox"/> OTHER:		<b>2.b. REMARKS (Additional Details)</b>  			
<b>2.c. REQUESTING OFFICIAL'S NAME AND TITLE</b> Ronald Roy, Chief Domestic Programs Branch, CFSAN (HFS-636)			<b>2.d. DATE REQUESTED</b> 12/22/98		<b>2.e. PRODUCT NAME</b> Metabolife
<b>3.a. ASSIGNED TO:</b> Lawrence J. Stringer, CSO		<b>3.b. DUE BY:</b> 1/22/99		<b>4.a. ACTION TAKEN</b> (1) <input checked="" type="checkbox"/> INVESTIGATION (2) <input type="checkbox"/> SAMPLE COLLECTED (3) <input type="checkbox"/> INSPECTION (4) <input type="checkbox"/> NONE	
<b>4.b. SAMPLE NUMBER(s)</b>  					
<b>4.c. DESCRIPTION OF ACTION TAKEN</b> This complaint was originally logged as a MedWatch Report. I received the assignment on 12/31/98 (attached). On 1/4/99, I interviewed both the consumer and her primary care physician, who made the original report to MedWatch. I also collected the consumer's medical records (after receiving consent from the consumer) from her doctor. I completed an Adverse Event Questionnaire (attached). I also went to the hospital where the consumer was taken care of during this incident. I requested the consumer's medical records. On 1/15/99, I received the consumer's medical records from [REDACTED]. All medical records are attached.  During my interview with the doctor, I found out about another incident. He provided me with an e-mail he received concerning it. The e-mail is attached.  The assignment requested labeling. No labels of the Metabolife product were available, except for the St. John's Wort. A copy is attached.  Documents are labeled on back with complaint number and initials (BLT-8259/LJS).					
<b>4.d. ACTION OFFICIAL'S NAME AND TITLE</b> Lawrence J. Stringer, CSO				<b>4.e. ACTION DISTRICT</b> BLT-DO	
<b>4.f. DATE COMPLETED</b> 1/22/99					
<b>5. MANUFACTURER/DISTRIBUTOR/DEALER RESPONSIBLE</b>			<b>6. PROGRAM DATA</b>		
<b>5.a. HOME DIST.</b> LOS-DO		<b>5.c. NAME AND ADDRESS</b> Metabolife International, Inc. 5070 Santa Fe Street San Diego, CA 92109		<b>6.a. OPERATION</b> 13	
<b>5.b. CF NO.</b> None		<b>6.b. PAC</b> 03R801		<b>6.c. PRODUCT CODE</b> 54YCA99	
<b>6.d. EMP. HOME DIST.</b> 2		<b>6.e. EMP. NO.</b> 819		<b>6.f. POS CL.</b> 2	
<b>6.g. HOURS</b> 12					
<b>7. EVALUATION</b> (0) <input type="checkbox"/> PENDING (1) <input type="checkbox"/> NO ACTION INDICATED (NAI) (2) <input type="checkbox"/> VOLUNTARY ACTION INDICATED (VAI) (3) <input type="checkbox"/> OFFICIAL ACTION INDICATED (OAI) (4) <input type="checkbox"/> NOT AN FDA OBLIGATION (5) <input type="checkbox"/> REFERRED TO HOME DISTRICT (6) <input type="checkbox"/> INSUFFICIENT INFO. UNABLE TO EVAL (7) <input type="checkbox"/> REFERRED TO OCI			<b>8. FINAL DISPOSITION</b> (1) <input type="checkbox"/> FOLLOW-UP NEXT E1 (2) <input type="checkbox"/> WARNING LETTER (3) <input type="checkbox"/> CITATION (4) <input type="checkbox"/> SEIZURE (5) <input type="checkbox"/> INJUNCTION / PROSECUTION (6) <input type="checkbox"/> REFERRED TO OTHER AGENCY <i>(Indicate Agency in Remarks)</i>  (7) <input type="checkbox"/> RECALL (8) <input type="checkbox"/> NO ACTION		
<b>9. INFO. COPIES TO:</b> <input type="checkbox"/> HFB-100 <input type="checkbox"/> HFD-730 <input type="checkbox"/> HFV-236 <input type="checkbox"/> HFZ-343 <input type="checkbox"/> HFC-161 <input type="checkbox"/> HFS-635 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>			<b>REMARKS</b>  		
<b>NAME AND TITLE OF DISPOSITION OFFICIAL</b>		<b>DISPOSITION</b>		<b>DISPOSITION DATE</b>	

## Adverse Event Questionnaire

Complaint Number: \_\_\_\_\_

Investigator: STRINGS

Consumer Information		
Date of Report: _____ MM/DD/YY	Initial Report Source: <input type="checkbox"/> DORA Consumer Injury ----- <input type="checkbox"/> Telephone <input type="checkbox"/> Correspondence <input type="checkbox"/> MedWatch <input type="checkbox"/> USP <input type="checkbox"/> PQRS <input type="checkbox"/> Poison Control <input type="checkbox"/> CDC	
Name: <span style="background-color: black; color: black;">[REDACTED]</span>	Gender: <input checked="" type="checkbox"/> F <input type="checkbox"/> M	Age: <u>46</u>
Race: <input checked="" type="checkbox"/> 1-White <input type="checkbox"/> 2-Black <input type="checkbox"/> 3-Asian/Pacific Islander <input type="checkbox"/> 4-Native American <input type="checkbox"/> 5-Hispanic <input type="checkbox"/> 8-Other _____ <input type="checkbox"/> 9-Unknown		
Information on Adverse Event		
Date of Adverse Event: <u>11/7/98</u> Previous Adverse Effects to Product Type: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Give the site of consumption/ingestion (e.g. home, restaurant, office): <u>HOME</u>	
<p>The following information relates to the consumers' use of the product.</p> <p>Describe the adverse event (including symptoms and the time lapse from using product to onset of symptoms):</p> <p>How long did the symptoms last? <u>ABOUT 2 WEEKS</u> Give the circumstances of exposure (i.e. how much was taken, how was the product taken, how often was it taken, etc.). <u>4 METABOLIFE IN MORNING</u> <u>5 ST. JOHN'S WORT AT NIGHT</u></p> <p>List all Medication(s), Dietary Supplement(s), Food(s), and other product(s) used <u>at the time</u> of the event: <u>OCCASIONALLY ADVIL FOR HEADACHES</u> <u>AFTER 2 WKS</u> Did event abate after use of suspected product stopped or dose reduced: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown Did symptoms reoccur after reintroduction of suspected product: <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> Not Applicable Did symptoms reoccur after using other products with the same ingredients: <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown <input checked="" type="checkbox"/> Not Applicable</p>		
Medical Information		
Was a health care provider seen?: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Give health care provider's name, address and telephone number:		
Occupation of Health Care Provider: <input checked="" type="checkbox"/> MD <input type="checkbox"/> Osteopath <input type="checkbox"/> Naturopath <input type="checkbox"/> Nurse <input type="checkbox"/> Pharmacist <input type="checkbox"/> Other (specify) _____		
What medical tests were performed and what were the results?		
What was the medical diagnosis? <u>POSSIBLY HYPERTENSION RELATED TO METABOLIFE</u> What treatment(s) was given (e.g., drugs, other)? <u>LABATELOL 600 mg</u>		
Were there any preexisting condition(s)/treatment(s)? (If YES, list them including <u>allergies</u> and chronic diseases): <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <u>ALLERGIC TO BEE STINGS</u>		

**Product Category**

## 1. Adverse event attributed to:

- ☐ Medical Food (under medical supervision) ☐ Infant Formula  
☒ **Dietary Supplement** (a vitamin; an essential mineral; a protein; a herb or similar nutritional substances including botanicals such as ginseng and yohimbe; amino acids; extracts from animal glands; garlic extract; fish oils; oil of evening primrose; fibers such as psyllium and guar gum; compounds not generally recognized as food or nutrients, such as bioflavonoids, enzymes, germanium, nucleic acids, para-amino-benzoic acid, and rutin; and mixtures of these ingredients.)  
☐ Other (traditional food) \_\_\_\_\_

**Other Product Problems**2. ☐ Foreign Object

(specify): \_\_\_\_\_

3. ☐ Other (specify): \_\_\_\_\_**Information on Suspected/Alleged Product**

Give the product name and manufacturer as listed on the label (including the recommended dosage/serving size, recommended duration of use, and indications for use as listed on the label):

*METABOLIFE. SEE MEDWATCH FORM.*

List product ingredients (if ingredients are suspected to be present, but not verified, list as suspected):

☐ Check here if ingredients are unknown

*SEE MEDWATCH REPORT. LABELS UNAVAILABLE*

If a particular ingredient is suspected of contributing to the adverse event, please indicate the appropriate category below:

☐ Aspartame

☐ Monosodium Glutamate

☐ Sulfite

☒ Other *DIETARY HERB, EPHEDRA*

☐ Unknown

☐ Color Additive (please specify) \_\_\_\_\_

Is the product label available, if yes submit a quality copy along with this questionnaire: ☐ Yes ☒ No

☐ Unknown Product Sample Available: ☐ Yes ☒ No ☐ Unknown

**Outcome Attributed to Adverse Event:**

(If yes, include pertinent medical records)

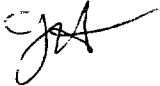
Death: ☐ Yes ☒ No

Life-Threatening: ☒ Yes ☐ No

Hospitalization: ☒ Yes ☐ No (if YES, indicate if initial or prolonged) *PROLONGED*

Required intervention to prevent permanent impairment/damage: ☒ Yes ☐ No

Did the adverse event result in a congenital anomaly: ☐ Yes ☒ No

TO: Lori Love, M.D., Ph.D  
FROM: Constance J. Hardy   
DATE: March 17, 1999  
SUBJECT: ARMS 13203—Consumer Usage of Product

I verified with Ms. [REDACTED] on 3/17/99 that she took four tablets of the product Metabolife at one time in the morning. She stated the directions said to take up to 8 tablets. She also stated that the product she had taken had been thrown own by a relative of hers.

000006